

AMANDA MERCER

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Summary	Experienced and detail-oriented learning specialist with a history of designing and developing engaging and effective training curricula, including subject matter in child protection. Strong problem-solving, organizational, and communication skills.	
Core Qualifications	<ul style="list-style-type: none">Knowledge of adult learning theoryStrong organizational skills in coordinating training, special events, and meetingsStrong ability in curriculum design for both classroom and web-based deliveryExceptional ability to prioritize and meet deadlinesSound teamwork, communication, and technical writing skills	
Experience	Learning and Development Designer, Protection and Permanency	March 2022- Present
	EKU/TRC, Richmond, KY	
	Developed training materials and revised previous materials for social workers for the Cabinet for Health and Family Services throughout the state of Kentucky, catering to the needs of both new and experienced professionals. Developed asynchronous and synchronous instruction while also re-introducing face-to-face sessions and developing hybrid courses to optimize learning experiences.	
Experience	Protection and Permanency Training Specialist	March 2012-April 2017
	EKU/TRC, Richmond, KY	
	Provided training to Kentucky’s Cabinet for Health and Family Services social workers, including new employees, Credit for Learning students, and experienced workers. Helped to develop lesson plans by participating in needs assessments to determine training needs, collaborating with subject matter experts, and assembling training and participant materials.	
Experience	Regional Training Coordinator	November 2005- March 2012
	EKU/TRC, Richmond, KY	
	Coordinated and implemented training for CHFS/DCBS Southern Bluegrass Service Region related to adult protective service, child protective service, family services, food benefits, and medical assistance.	
Education	Eastern Kentucky University	2024
	<i>Masters in Instructional Design & Learning Technology</i>	
	Marshall University	2001
Education	<i>Masters in Mental Health Counseling</i>	
	Kentucky Christian College	1997
	<i>Bachelors in Psychology</i>	